

Our Return Policy

Last updated on March 30, 2024

Damaged / Defective Items - Any claims for misprinted/damaged/defective items must be submitted within 30 days after the product has been received. For packages lost in transit, all claims must be submitted no later than 30 days after the estimated delivery date. Claims deemed an error on our part are covered at our expense. If you notice an issue with the product, please contact us at returns@walpoletimberwolves.com.

Wrong Address - If you provide an address that is considered insufficient by the courier, the shipment will be returned to our facility. You will be liable for reshipment costs once we have confirmed an updated address with you (if and as applicable). Any unclaimed items after 30 days will be donated to charity.

Unclaimed Items - Shipments that go unclaimed are returned to our facility and you will be liable for the cost of a reshipment to yourself (if and as applicable). Any unclaimed items after 30 days will be donated to charity.

Non-Returnable Items - We do not accept returns of sealed goods, such as but not limited to face masks, which are not suitable for return due to health or hygiene reasons. You hereby agree that any returned orders with face masks won't be available for reshipping and will be disposed of.

Buyer's Remorse - We do not exchange or refund orders for buyer's remorse. Please consider that all of our items are custom printed and we cannot un-design it. Sorry for any inconvenience.

Wrong Size - Please contact us at returns@walpoletimberwolves.com for wrong sized items. We will exchange your item for another size. You would only pay for the re-shipping of the new item.

For more info on returns, please contact us at **returns@walpoletimberwolves.com**.